**Automatic Refills**

**General Information:**

* Automatic refills are the easiest way to have prescriptions refilled by a participating community pharmacy.
* This program works by first having the patient sign up (opt-in) and request the medications they want to be auto-refilled. They can select one or all of their medications to be in this program. The pharmacy will then automatically fill the prescription approximately 1 week in advance of its due date.
* By enrolling in an automatic refill program, most pharmacies will call the member when their prescription is ready, and they will offer to call the doctor if the medication is out of refills to get a new script.
* Getting enrolled in automatic refills at your local community pharmacy is easy, convenient and can be completed in a variety of ways.
* Please note that certain limitations do exist. Certain controlled substances or diabetes testing supplies covered by Medicare Part B are not eligible.
* Currently all major chains offer this service including but not limited to: **Giant Eagle, Rite-Aid, Wal-Mart, Sam’s Club, Walgreens, CVS, Target, and Kmart**.

**How to Enroll:**

Pharmacies have different processes for enrollment. There are 3 ways to enroll:

1. ***Verbal request***: Patients can either call or visit a participating pharmacy and ask to place each of their prescription(s) on auto-refill. Patients will need to make this request every time a new prescription is presented at the pharmacy.
2. ***Form request***: Patients will fill out a form and list each prescription to place on auto-refill. Patients will need to make this request every time a new prescription is presented at the pharmacy.
3. ***Online request:*** Patients will set up an online account at the pharmacy’s website and enroll in the auto-refill program.

**Participating Pharmacies**

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| **Pharmacy** | **Ask Pharmacy Staff to Enroll** | **Online Enrollment Available** | **Notification when Rx is ready for pick-up** |
| **Giant Eagle** | Yes | Yes | Yes |
| **Wal-Mart /Sam’s Club** | Yes | Yes | Yes |
| **Rite-Aid** | Yes | Yes | Yes |
| **Target** | Yes | Yes | Yes |
| **Kmart** | Yes | Yes | Yes |
| **CVS** | Yes | Yes | Yes |